

Chain of Communication



Plainview-Old Bethpage
Central School District

Students

We encourage ALL students to express their questions and concerns directly to their teacher and/or guidance counselor or social worker.

Parents

If you are concerned about an issue involving your child's education, experience, or teacher; go directly to the teacher.

Contacting the Teacher

Teachers are available to communicate with students and parents. You can call the school building of your child between the hours of 7:30 am and 4:00 pm, and leave a detailed message for the teacher indicating times in which you can be reached. You can also email your child's teacher with any questions or concerns you may have.

Contacting the Guidance Counselor or Social Worker

If your concerns stem from your child's social/emotional well-being, or the progress in a particular class, please contact the school guidance counselor and/or social worker. These professionals are available between the hours of 7:30 am and 4:00 pm.

In the event that additional clarification is necessary, or if you have not heard back from the teacher within 48 hours (Monday-Friday) by way of phone or email, please use the following chain of communication for further assistance.

ELEMENTARY SCHOOLS

MIDDLE SCHOOLS & HIGH SCHOOL

School Building Assistant Principals

If your concerns stem from your child's social/emotional well-being, progress, behavior, class assignment or grades, please contact the school building Assistant Principal.

School Building Assistant Principals

If your concerns stem from your child's behavior, participation in school, absences, or disciplinary issues, please contact the school building Assistant Principal.

Curriculum Chairs/Directors

If your concerns stem from a classroom practice, grade, or a particular book or assignment, please contact the administrator who oversees the curricular area in question.

Building Principals

Most problems will have been resolved by this point. If you still need to speak with someone about the situation, however, please contact the school building Principal.

All calls to the Principal or Assistant Principals are maintained in a telephone log.

Assistant Superintendents

If your problem has not been resolved through the Principal's office, please contact the appropriate Assistant Superintendent.

- Assistant Superintendent for Business
- Assistant Superintendent for Human Resources
- Assistant Superintendent for Curriculum & Instruction
- Assistant Superintendent for Student Services & Safety

Superintendent of Schools

If your problem has not been resolved through the Assistant Superintendent's offices, please contact the Superintendent of Schools.

Board of Education

If your problem has not been resolved by speaking with the Superintendent of Schools, please contact the Board of Education through the District Clerk.